

Youth Outreach Worker- Mobile Newcomer Youth Centre

Location: YMCA Employment & Immigrant Services, 25 Main St. W. Hamilton, Ontario

Position Type: Full-Time Contract (until March 31, 2025) with benefits and a complimentary YMCA membership

Starting Salary Range: \$40,000.00 - \$48,000.00 annually

Position Description:

As a branch of the YMCA of Hamilton/Burlington/Brantford, the YMCA Employment and Immigrant Services branch delivers the following: Employment Services, Youth Initiatives, Literacy and Basic Skills, Summer and Part-time Employment Experience Programs, Youth Outreach and Immigrant and Settlement Programs.

As part of the Newcomer Youth Center team, the Youth Settlement Worker will focus on coordinating and supporting the planning and delivery of settlement activities that would enhance the settlement experiences of newcomer youth.

In this position, you will:

- Develop and facilitate various activities at the Newcomer Youth Centers and other locations throughout Hamilton. These activities range from homework help to sports and recreation, community service projects, and informative sessions on self-confidence, health, and wellness
- Develop and deliver community group information sessions to provide awareness and education about issues relating to and contributing to gun and gang violence
- Perform one-on-one case management, documentation of files with attention to detail, and accurate and timely file management
- Design, implement, and evaluate youth-centered individual action plans, in-person/virtually
- Ensure positive, professional communication with newcomer youth on an ongoing basis and respond promptly to all requests, queries and concerns
- Maintain knowledge of relevant services and community resources for referrals
- Develop strategic partnerships to create meaningful engagement for newcomer youth within the community.
- Develop and execute program promotional initiatives to engage newcomer youth and families in Hamilton.
- Liaison with the Youth Mentorship and Youth Labour Market Orientation program to promote newcomer youth engagement in those services
- Conduct evaluations of programs to assess their effectiveness, efficiency, and level of client satisfaction
- Utilize OCMS (Client Management System) to enter client information, record services and generate reports in a timely and accurate manner, always maintaining privacy and confidentiality of clients' records.
- Deliver activities both in-person and through virtual platforms such as Zoom and MS Teams

The YMCA of Hamilton|Burlington|Brantford is committed to creating an inclusive, diverse, equitable and accessible environment. All qualified applicants will receive consideration for employment without regard to race, colour, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or neurodiversity. We understand the social barriers preventing individuals from applying for open roles. We encourage those from the Indigenous, 2SLGBTQIA+, BIPOC, and Disabled communities to apply. If you need any accommodation throughout the recruitment process, please do not hesitate to contact our Human Resources Department hr@ymcahbb.ca

- Perform administrative and other duties as required
- Attend workshops, trainings, conferences and staff meetings as required
- Contribute to a positive and inclusive work environment aligning with the YMCA core values

You bring:

- Post-secondary education in Child and Youth work, Care Counselling, Social Service work, and/or related field, or a relevant combination of education and experience
- Experience working with newcomer immigrant and refugee youth (12-25 years old) from a trauma-informed approach, conducting intakes, assessments and caseload management
- Ability to speak fluently in Spanish or Arabic is an asset.
- Knowledge and / or lived experience with risk factors contributing to gun and gang violence in Hamilton
- Good interpersonal, presentation, group facilitation and negotiation skills
- Strong organizational skills and ability to effectively prioritize responsibilities
- Demonstrated knowledge of community services in Hamilton
- Demonstrated knowledge of anti-racism and cultural sensitivity awareness
- Experience and sensitivity in dealing with members of different cultural and racial backgrounds, including visible and invisible dimensions of diversity
- One or more of the following certifications are an asset:
 - Mental Health First Aid
 - Non-violent crisis intervention
 - Positive Youth Development
 - Current Standard First Aid and CPR-C
- Ability to work efficiently both independently and as part of a team
- Reliable vehicle and a valid driver's license are required
- Current and valid police records check with Vulnerable Sector Check (issued within the past 6 months) is a condition of employment
- Ability to work with a flexible work schedule which includes evenings and weekends
- Strong computer skills, including Microsoft Office, Windows 10/11, Internet, Email, Online Communication Platform Systems and the ability to work with customized software

Interested in applying? Please submit your letter of application and resume attention to:

John Coburn
Program Coordinator, Newcomer Youth Centres
John.coburn@ymcahbb.ca

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