

## Youth Outreach Worker

**Location:** YMCA Youth Intervention Services, Hamilton

**Position Type:** Full- Time Salaried: 12-month Contract; 35 hours per week with benefits and complimentary YMCA membership

**Salary Grade – Grade 3**

**Salary Range:** \$50,000 annually, commensurate with experience

**Anticipated Start Date:** September 29, 2025

### Position Overview:

We believe that it is through the power of our amazing people that the #YSavesLives. By joining the YMCA Hamilton|Burlington|Brantford Employment Services team, you will contribute to making our Y the best place to work.

We are seeking a passionate and motivated individual that will provide effective program delivery of the YMCA Youth Education Support Program to youth in grades 11, 12 and in first year post-secondary education. In the role of Youth Outreach Worker (YOW) you will provide two main pillars of support; holistic academic support, which includes specific education attainment goals, and as well as social, emotional support and community support that will provide wrap-around supports to improve, well-being, a sense of belonging and academic motivations. Through the delivery of one-one individualized support, group workshops, vocational tours, tutoring and mentorship you will assist youth in identifying and overcoming barriers the youth may face in accessing post-secondary education.

This is an excellent opportunity for an individual with a high level of interest in working with the YMCA HBB as a charitable organization.

### What You'll Do:

- Provide in-person services in all areas of delivery: one-one case management, and group workshops
- Assess youths' educational needs through various assessment tools and develop a Goal Centered Approach based on youths' needs assessment, educational attainment goals, as well as determine services for social, emotional and community supports to improve a sense of belonging and academic motivations
- Assist youth in grades 11, 12 and first year post-secondary overcome barriers to achieving their educational and long-term employment goals, with a focus on youth in the Hamilton area
- Implement strong youthwork approach informed by program and participants' objectives to achieve participants goals
- Facilitation of developed workshop series, group workshops and information sessions on an on-going basis; topics will include but not be limited to: Study Skills, Budgeting, YESP Unlocking Scholarships, YOU Can Go!, Goal Setting, Wellness and Mental Health, etc
- Effectively case manage participant files to YMCA documentation standards; comply with data entry expectations – YMCA and Ministry funders
- Must meet monthly statistical requirements, financial information, and reports are data entered in timely and accurate manner and the privacy and confidentiality of youth records are maintained to YMCA standards
- Possess a willingness to work a flexible schedule when required; may include some evenings and or weekends
- Selected candidate will take initiative, possess strong problem solving and critical thinking skills to work with limited supervision
- Completes other general administrative duties

**What You'll bring:**

- Post-secondary degree/diploma in Child and Youth Care, Social Service Worker, Education, Social Work, Recreation Management or related field
- Two (02) years of relevant work experience working with vulnerable youth
- Able to understand youth identified barriers with a focus on promoting self-advocacy and developed assets to overcome some challenges; ability to effectively communicate with youth, newcomers, persons with disabilities, from various cultures, social and economic backgrounds
- Experience with intake, needs assessment, case management and group workshop facilitation an asset
- Working knowledge of youth issues/practices/development related to youth transitioning to adulthood,
- Experience building and working collaboratively with school boards, partnerships with/within colleges and universities, community stakeholders and associations to represent YMCA and/or the network in a professional manner while achieving agreed upon results
- Advanced skills utilizing all Microsoft Office Applications including Word, Outlook, Power Point and Excel, Zoom and other online communication platforms
- Well organized, team player who can take initiative, manage change/transitions with the ability to prioritize and multi-task and meet deadlines and targets.
- Excellent English communication skills, written and verbal.
- Certification in Crisis Intervention, Motivational Interviewing, Suicide Intervention, First Aid/CPR an asset
- Driver's License and own transportation required.

All offers of employment will be subject to the provision that the successful incumbent provides the YMCA of Hamilton|Burlington|Brantford with a current and satisfactory Police Records Check. Positions responsible for the direct supervision of children and/or vulnerable persons will be required, in addition to a Police Records Check, to provide a Vulnerable Sector Screening Report at the time of hire. Police Records Checks are reviewed on an individual basis, and the offence(s), if any, is considered in the decision-making process in relation to the requirement of working with children; therefore, not eliminating all candidates with a record from being offered a position.

**Ready to Make a Difference?**

The YMCA is a charity that ignites the potential in people. #YSavesLives starts with building a strong community. If you're passionate about creating a vibrant and healthy community where everyone thrives, we want to hear from you!

**Interested in applying?** Please submit your resume to: Kim Horan, General Manager via email [kim.horan@ymcahbb.ca](mailto:kim.horan@ymcahbb.ca) by **September 10, 2025**.