

## YMCA HBB Summer Day Camps – Subsidy Registrations 2024

Families in receipt of subsidy can register for camp via https://ymcahbb.campbrainregistration.com/.

Please read the following instructions & tips carefully:

- 1. Families can easily access/create their CampBrain account by following the link above. If you cannot remember your password, select 'Reset Password'. If you are still having difficulties accessing your account, you can email <a href="mailto:hamburl.daycamps@ymcahbb.ca">hamburl.daycamps@ymcahbb.ca</a> to have your account re-activated.
- 2. Complete the registration by filling out all fields and forms. The CampBrain registration platform will take you through the registration process step-by-step.
- 3. Families will be asked to select the camps they require. Select the weeks and locations approved by your subsidy worker. If you select weeks or locations outside of your contract, you may be subject to full fees.
- 4. To complete your registration, confirm all forms (including medical documents, if necessary) are completed and uploaded. Families will then be required to enter a form of payment to hold their spot. Please note, for online registrations we accept EFT, Visa Credit and MasterCard.
  - o EFT includes your Institution/Transit/Account Numbers and is used for preauthorized debit withdrawals.
  - \*It is the parents' responsibility to ensure we have a subsidy contract <u>no later than</u> May 3rd, to ensure the parent's subsidized rate is applied prior to their May 15th payment date.
  - \*When checking out, you will be required to enter payment information. To avoid being charged the full rate, post-date and split your payment between May 15th and June 15th. Post-dating your payment will allow the Day Camp Team to have sufficient time to change your payment to reflect your parental contribution prior to your payment date. If you do not post-date the payment to hold your spot and instead process the payment at the time of registration, the refund request can take up to 10 business days.
- 5. Confirm we have a copy of your summer subsidy agreement in order to make applicable changes to your parental payment. The following emails process subsidy registrations:
  - o Hamilton & Burlington hamburl.daycamps@ymcahbb.ca
  - o Brantford <u>ccareadmin@ymcahbb.ca</u>
- 6. If you have any questions, please contact the Day Camp Office via phone at 905-317-4929 or via email at hamburl.daycamps@ymcahbb.ca