



Registration Notes & Conditions of Enrolment for YMCA Wanakita

1883 Koshlong Lake Road, Haliburton, ON, K0M 1S0, wanakita.ymcahbb.ca, wankaita@ymca.ca

Please read the information below before signing and submitting your registration forms.

REGISTRATION NOTES

- 1) Please note that spots WILL NOT be held without proper deposits or paperwork. Spots are reserved on a first come first served basis. We also honour the commitment of previous campers in some programs and allow a time period where they can pre-book their same spot for the following year before we open it up for others.
- 2) Registration forms must be accompanied by either full payment OR by the appropriate deposit for your program. All balances are due by April 30th. Failure to comply with the payment schedule may forfeit your spot. The participant must ensure that payment methods are valid until the final payment date.
- 3) Confirmation of registration will be sent to you upon receipt of completed registration forms and deposit payment by mail or email. This will be accompanied by other pieces of information to help prepare for your YMCA Wanakita experience. It is the responsibility of the participant to ensure that we have correct contact information.
- 4) Each season's programs have specific refund and cancellation policies related to dates of the program. In general, cancellations will be charged an administrative fee, deposits are non-refundable after a certain date, as are full paid fees. Please read your program information carefully. There will be no refund for participants leaving during their stay including those with homesickness. In case of major illness or injury or a serious family situation, refunds will be given minus administrative fee and days spent at camp. There will also be no refund for participants arriving late or leaving early or for those asked to leave based on inappropriate or unacceptable behaviour.
- 5) YMCA Wanakita will honour requests for cabin-mates as far as is possible based upon participant age, program, and mutual request. Requests to stay in particular cabins are also honoured depending on program and other bookings at the time.
- 6) Transportation to and from camp is fully the responsibility of the participant. YMCA Wanakita provides bus and van service for some programs (for an extra fee) throughout the year. Please see program description for details.
- 7) YMCA Wanakita reserves the right to cancel any programs if minimum numbers of participants have not registered one week prior to the program. Full refunds will be issued if this occurs.

CONDITIONS OF ENROLLMENT

- 1) YMCA Wanakita is a shared experience for all to enjoy. Each of us can make it better for everyone by being considerate of others. All participants, volunteers and staff pledge to treat one another with respect and dignity. Behaviour that prevents others from enjoying a positive camp experience will not be tolerated. If necessary, campers or participants of any age from any season may be asked to leave due to inappropriate behavior. If this occurs, the camper's family will be required to transport them away from camp. Please ensure all YMCA Wanakita participants are aware of this. YMCA Wanakita could be 'home' for 1 day or one, two or four weeks and behaviour that would not be acceptable at home, school, work or community will not be tolerated at camp.
- 2) In registering to attend YMCA Wanakita, permission is assumed for any adult, youth or child to participate in the full range of YMCA Wanakita activities and with this authorization, the General Manager and/or his appointed staff in the event of accident, injury or illness affecting the participant, administer all medical and other procedures including admission to hospital and all other necessary treatment. YMCA Wanakita reserves the right to limit, restrict any camper from participating in any camp program activity based on personal, medical or behavioural history or related risks.

3) It is understood that the participant may use their own equipment while on our site and that any damage to your own equipment or injury incurred from using such is not the responsibility of YMCA Wanakita and the YMCA.

4) It is understood that photographs and/or video taken at YMCA Wanakita may be used in promotional materials and therefore participants would consent to such use by YMCA Wanakita and the YMCA.

5) It is assumed that all participants are in good health and upon arrival at camp have not been exposed to any infectious diseases. If it is found that this is not the case, participants would be quarantined at camp until health returns or asked to return home.

6) After registration, important information will be sent regarding program schedules and waiver forms, what to bring to camp and other policies (smoking, alcohol, visitors while at camp etc). It is expected that participants read and comply with this information so that their YMCA Wanakita experience can be as successful and rewarding as possible.

7) It is understood that participant names may be shared with fellow participants for the duration of select YMCA Wanakita programs and therefore consent to share such information is assumed.

OUR PRIVACY POLICY

Your Privacy

In summary, the YMCA of Hamilton/Burlington/Brantford is committed to and respects your privacy. We recognize that when you choose to provide us with any information about yourself or your company you trust us to act in a responsible manner. The Personal Information Protection and Electronic Documents Act refers specifically to personal information. Your information is used only for the purpose for which it was given to us. It will not be shared, sold, or loaned to any one or any business.

The YMCA's purposes for collecting personal information are:

- a) To establish and maintain responsible relationships with its members, participants, parents, donors, staff and volunteers;
- b) To manage and develop YMCA operations, programs and services;
- c) To acknowledge gifts, issue tax receipts, and other administrative requirements including information requests;
- d) To process and collect fees for service;
- e) To assess participant needs;
- f) To determine program service, employment or volunteer eligibility;
- g) To provide safe and secure YMCA environments;
- h) To collect data for statistical purposes;
- i) To better understand the changing needs of communities we serve;
- j) To communicate a range of programs, services, and philanthropic opportunities that benefit people we serve;
- k) To meet legal, regulatory and contractual requirements.

Information Collection: Use and Disclosure

The YMCA of Hamilton/Burlington/Brantford respects your personal privacy. We appreciate your concern about your personal information, and believe ensuring the security of your personal information is an important part of our job. We strive to protect any personal information you give to the YMCA of Hamilton/Burlington/Brantford (address, name, email address, phone number etc.) If we ask you to provide us with any personal information, we will tell you the purposes for which we intend to use that information. We will not collect, use, or disclose your personal information without your consent. We collect no personal information about you unless you choose to provide that information to us. We do not use techniques that collect personal information about you without your knowledge. Your personal information is not lent or sold to anyone for any purpose. It is our intention to fully comply with the "Personal Information Protection and Electronic Documents Act" passed by the Government of Canada in April 2000 - for your benefit and ours.